

## Appendix C: Feedback from current bike hangar users

*“From my perspective, regarding the Hazelmere Road hangar in particular, I regard it as a phenomenal success. I think the hangar contributes to the streetscape and has perhaps even helped to reduce the fly-tipping in the area. The noise is immaterial. Cyclehoop themselves has been very reactive regarding maintenance: I rang them about an issue with the lock and they came straight out. The only shortcoming, of course, is that the capacity is limited, so more people aren't able to take advantage. Naturally, this would be remedied by new funding. I hope more and more of these appear around the borough.”*

James Schuldenfrei, Tenant of Hazelmere Road hangar, August 2016

*“I am happy to confirm we are extremely happy with the bike storage facility and have only but positive feedback. We are a family of four and have two bikes stored in the hanger. I work nights cling home at around 01:00 hours 3 days per week and I have not heard any complaints from our neighbours. In fact, I have asked them as a courtesy and they have not noticed any noise.*

*Furthermore, any neighbour that has seen me taking my bike in and out has asked me and is interested in more.*

*So, please bring more on and congratulations for your great contribution to the cycling community.”*

Otto Lauterbach, Tenant of Tennyson Road hangar, August 2016

*“First comment as a user of bike hangers they are amazing and great for the area. In my area they have freed up a lot of bike racks outside charteris rd sports center where bikes were locked regularly. Lockers are very easy to use and have heard nothing negative from people, infact often asked questions from people passing about them and how they can get a space. Our locker is fully used.”*

Barney Blackburn, Tenant of Hazelmere Road hangar, August 2016